



# MASS ENROLMENT & MASS RENEWAL **FAQ's**

2024

## WHAT IS MASS ENROLMENT?



Mass Enrolment is the exercise to register all unregistered Ugandans, including children at parish level. Services will be brought as near as possible to the citizens to ensure that all Ugandan's are registered.

NIRA is mandated to register all Ugandan citizens. As at September 2022, the National Identification Register had 25.9 million Ugandans registered. It is estimated that 17.4 million Ugandan's are not registered in the National Identification Register.

*Section 54 of the Registration of Persons Act (ROPA) 2015, provides for compulsory registration with NIRA of all citizens of Uganda resident in or outside Uganda.*

## WHAT IS MASS RENEWAL?

Mass Renewal is an exercise with a focus to renew all cards issued between 2014 and 2015 in keeping with legal provisions in the Registration of Persons Act, 2015.

The first batch of National Identity Cards totalling to 15.8 million were printed and issued out during the National Security and Information Systems Project in the year 2014/15 and shall expire between August 2024 and June 2025.



Mass Enrolment and Mass Renewal will be carried out by NIRA led by a multi-sectoral team.

## HOW MUCH DOES IT COST TO RENEW OR TO ENROL?



Renewing and Enrolling is free of Charge that is it does not cost the applicant any money to renew or enrol. Express services for those would like to receive the card within 48hours may attract a fee.

## WHO IS ELIGIBLE FOR MASS ENROLMENT?

A person who has NEVER applied for registration of a national identification card or National Identification Number (NIN), or a person who applied but has never received a NIN. This includes children who have NEVER been registered and assigned NINs

## WHO IS ELIGIBLE FOR MASS RENEWAL?

A person whose national identification card was first issued in 2014 or 2015 and such is due to expire in 2024 or 2025



## WHO SHOULD GET A NATIONAL ID?



Anyone who is 16 years and above.

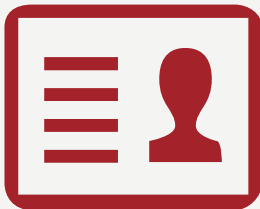


## WHEN SHOULD I APPLY FOR MASS RENEWAL?

According to Regulation 23 (1) of the Registration of Persons Regulations SI 67 of 2015, a holder of a national identification card shall apply to NIRA for renewal at least 2 months before the expiry of the card.



## DOES CITIZENSHIP EXPIRE WHEN MY CARD EXPIRES?



Citizenship NEVER expires. It is the card that expires. The card is made from degenerate and lose usefulness over time. After 10years of use, they are difficult to enforce.

## DOES MY NIN EXPIRE OR CHANGE WHEN MY CARD EXPIRES?

Your NIN NEVER expires or changes. The National Identification Number (NIN) is a unique number issued once to every citizen on the National Identification Register.



*Section 68 of the ROPA provides that the NIN shall be evidence of citizenship.*

## WHY MUST I RENEW?

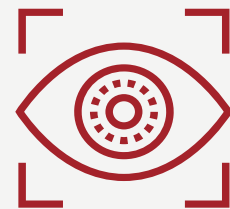
1. Section 69 of the Registration of Persons Act (ROPA), 2015 provides that a national identification card shall be valid for such time as the Minister shall prescribe by regulation. Under Regulation 19 (1) of the Registration of Persons Regulations SI 67 of 2015, a national identification card shall be valid for a period of 10 years from the date of issue.



2. The polycarbonate material used to make cards together with security features degenerate over time.



3. International Identity best practice requires for continuous update of a person's facial and other biometric features. Therefore, such renewal presents an opportunity to update the same.

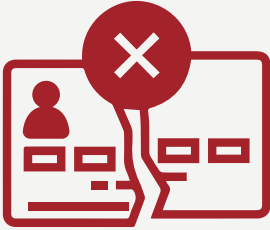


4. NIRA will add the iris as an additional biometric feature to the new ID card. Information on this feature will be embedded in the new card.

5. The National Identification Card is also used as a travel document within the East African region, the International Civil Aviation Organisation (ICAO) standards require that the latest facial image of the holder of the document is captured.



## WHY DOES THE NATIONAL ID CARD EXPIRE?



The material which is used to make the card and the security features embedded in the card degenerate over a period of time hence the need to renew the card.

## HOW WILL RENEWAL AND ENROLMENT PROCESS BE DONE?

- a. NIRA will setup mobile enrolment sites in 10,594 parishes, in all the 146 Districts in Uganda.
- b. Every Applicant will fill a form (physical or online) requesting for renewal or enrolment. There will be an option of online services to apply for renewal/enrolment for persons who have access to the internet.
- c. After submitting your application, your biometrics will be taken. For those who submit applications online, you will be required to present yourself to a mobile enrolment site nearest to you.
- d. Your Application will be processed and if successful;
  - i. You will be issued a NIN and a National ID if you are 16 and above and enrolling for the first time.
  - ii. If you are renewing, you will be issued a New



National ID but your NIN will remain the same.

e. If your application is unsuccessful because of inadequate documentation, inconsistent information, information that differs from a record previously submitted to the Authority or where further clarification is needed, you will be invited to provide additional information.



*According to Regulation 23 (4) of the Registration of Persons Regulations S.I 67 of 2015, a person may be required to present himself or herself to NIRA to update their photograph or any other information before renewal of the national identification card.*

**NOTE:** At every stage of the process, you will receive SMS / email notifications using the telephone number and email address you have shared.



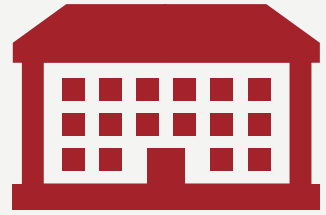
### HOW DO THE ELDERLY OR PEOPLE IN HOSPITAL RENEW OR ENROL?



NIRA is working with partners to avail mobile kits to enrol persons unable to reach the parish due to illness or any other reason from the place where they are.

## WHAT HAPPENS TO THOSE IN BARRACKS, PRISONS AND ORPHANAGES AND OTHER SPECIALISED FACILITIES?

NIRA will have designated centres for persons in these facilities.



## CAN I MAKE CORRECTIONS TO MY ID BEFORE I RENEW?



NIRA is required to keep a secure, credible and accurate database. Therefore you can make corrections before, during and even after the Mass Enrolment/Mass renewal exercise if the information you are submitting as a correction is accurate and true.

Corrections relating to factual information e.g date of birth, parentage may require an investigation and may be subjected to scientific review.

## CAN I RENEW MY CARD IF IT IS NOT DUE FOR EXPIRY?

Yes, a citizen may take this opportunity to receive the new card and furnish the Authority with updated information.





## AFTER MASS ENROLMENT AND RENEWAL EXERCISE, WHERE CAN I ENROL FOR THE FIRST TIME OR RENEW MY NATIONAL ID?

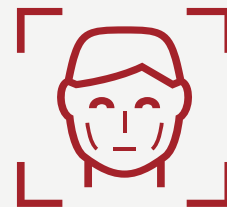
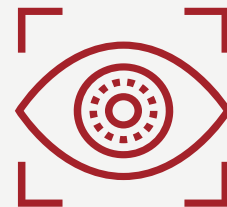


After the Mass Renewal and Enrolment exercise, services will be returned to NIRA District offices. It is therefore important to take advantage of these services when they are near you.

## WHAT ARE SOME OF THE NEW FEATURES AND BENEFITS OF THE NEW NATIONAL ID?

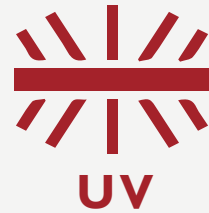
### SECURITY FEATURES

- i. Digital images of our Court of Arms and other artifacts are securely embedded on multiple layers of the Poly carbonate card making it difficult to fake.
- ii. In addition to fingerprints and face, the new ID will record the Iris Biometric. This will help address the challenge of persons whose fingerprint grooves have deteriorated.
- iii. The face image of the card holder is also embedded using Optical Variable Ink which is difficult to immitate.
- iv. A feature that allows persons with sight challenges to touch and feel selected identifiers on the card has been added to NIN and Name.



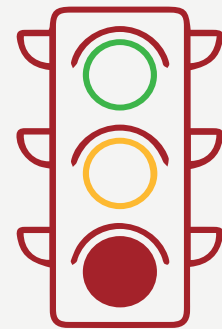
## BENEFITS CONTINUED...

v. A security feature that can be detected under Ultra Violet light has been added to the existing UV Bi-fluor Red. This is to further make this card difficult to duplicate and allow for persons with UV Light to test if a card is genuine



## FUNCTIONAL FEATURES

i. The new card will support a feature that requires the owner of the card to give consent, in a seamless manner, to anyone who wishes to view or retrieve their information in keeping with the Data Privacy and Protection Act, 2019. Hence providing full visibility to persons accessing one's information.



ii. The new card leverages Public Key Infrastructure (PKI) to issue individual digital certificates used to sign every record in the National Identification Register. This feature allows for a third parties to confidently transact with certainty that the person in the online transaction is properly identified. It will therefore promote e-commerce as it will give confidence to online transactions and subsequently lower the cost of electronic transactions and credit to Uganda.



iii. The 2D barcode on the new card contains ISO Standard biometric features and is digitally signed. It can only read with special cryptographic libraries shared with properly identified organisations.



## BENEFITS CONTINUED...

iv. NIRA will provide an App that will be used to verify the authenticity of a Card while protecting the privacy of the card owner.



v. Support digital ID through eConsent and related technologies.



vi. The new card will promote e-government services and National and International electronic transactions in Health, Banking, Tourism, Agriculture and many other sectors of the economy.



## WILL THE NEW CARD IDENTIFICATION CARD EXPIRE?

The new enhanced National ID shall have an electronic version which does not expire. However, going by advancements in technology, International best practices and the law, physical cards may need to be upgraded.



## MASS ENROLMENT & MASS RENEWAL

# FAQ's

2024

National Identification and Registration Authority  
National Independence Grounds, Kololo Airstrip  
P. O Box 26529, Kampala, Uganda.  
Toll Free Line: 0800 211 700  
Email: [info@nira.go.ug](mailto:info@nira.go.ug)  
[www.nira.go.ug](http://www.nira.go.ug)